

The Fairmont Waterfront Loading Dock Information

Height Restriction & Info

Our loading dock clearance is 11.75', if any vehicles are over height they will sound an alarm when they try to enter the dock area. Once you drive into the loading dock area and park, please contact the switchboard operator on the red phone outside and they can buzz you in to see Tony or Michael.

If the truck is over height they will have to park on the side of the road and pull the pallet up the ramp - they would then need a lift on the back of the truck.

We do not have a forklift to unload trucks or the staff to help unload trucks. It will be the responsibility of the driver to bring the goods into the hotel and down to the storage room which is on the same level and down the hall from the loading dock entrance.

Our receiving hours are 6 am to 4 pm Monday to Friday. Please allow time to deliver within this time frame based on the nature of your delivery, not showing up at 5 minutes to 4 pm and expecting to unload a full trailer. If you have a very large delivery please call ahead to notify so we can share any information which may impact the delivery, such as regular deliveries which will impede access to the hotel.

Freight Elevator Dimensions

Inside

8'h x 7.33'w x 6.5' d

Door

7'h x 5.5'w

Directions

To get to the loading dock, there are 2 ways to approach:

1. Head north on Burrard St until you come to Cordova St, this is one block before the end of Burrard, turn left (west), head down the ramp in the left lane about half a block down and follow the main road as it curves around and goes east. This is Waterfront road Drive straight underneath the hotels, we are the second loading dock on the right hand side, there is a big white Fairmont sign on the pillar.
2. Head north on Main street and go up the ramp at the end of Main street. this will curve around and at end at Waterfront Road. Please turn right and you will be heading west towards the hotel. Just when you start to go under the hotels you will see the loading dock on your left hand side, where there is a white Fairmont sign on the pillar.